



HOWICK VETERINARY CLINIC

Excellence in Animal Health

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PRACTICE NO: FCL97/0142

HOWICK VETERINARY GROUP

INTRODUCTION

The POPIA (Protection of Personal Information Act) came into effect on the 01st July 2021. This act provides that everyone has the right to privacy and includes the right of protection against unlawful collection, retention, dissemination and use of personal information.

Any reference to the Howick Veterinary Group comprises of the following entities:

- Howick Large Animal Clinic
- Howick Veterinary Wholesalers
- Howick and Two Rivers Veterinary Medicines
- Two Rivers Veterinary Clinic

The Group is committed to the protection of your privacy and in terms of Section 18 of the Act, data subjects must be made aware of:

- The reason for processing the information
- The type of information being collected
- Whether the information is shared with third parties
- The right to access and amend information
- The right to object to the processing of information

In terms of the relevant legislation the Groups POPIA manual is available for inspection at 76 Symonds Lane, Howick by contacting the Information Officer:

Adrian Gordon

Tel: 033 – 330 7216

E: info@howickvetgroup.co.za

All other queries can be direct to the above address.

A. Reason for processing information

The reason for collection of personal information is related to the supply of veterinary services and products.

B. Type of information being collected

Some of the personal information collected may include your full name, identity number, date of birth, contact numbers, email address, postal and physical address, bank account details, tax number and VAT number.

C. Sharing of information with 3rd Parties

The veterinary profession is ethically bound not to share confidential information under the client/patient relationship.

Certain information with regard to sales (not individual farmer/client) is generically made available to pharmaceutical firms to enable them to reimburse their field representatives.

Should important disease outbreaks occur we will inform clients but make no mention of name or physical addresses where such an outbreak occurs.

D. The right to access and amend information

You have the right to access and amend your personal information by contacting the Information Officer.

E. The right to object to the processing of personal information

You have the right, on reasonable grounds, to object to the processing of your personal information. In such circumstances, the Group will give due consideration to the request and the requirements of POPIA. The Group may cease to process your personal information and may, subject to any statutory and contractual record keeping requirements, also approve the destruction of the personal information. It should be noted that, if you object to the processing of your personal information, the Group will be unable to provide you with access to our services and products.

CLIENT ACKNOWLEDGEMENT

I, _____ (Full name), ID _____

On behalf of _____, in my capacity as _____

Hereby acknowledge receipt of this POPIA Notice and Consent Form and confirm having read and understood the terms contained therein.

Signature

Date